

Technology Transformation and IT Services for Retail and B2C



Trusted for today
and tomorrow

An introduction to PMC

PMC is the UK's leading, independent Technology Service Provider for retail and B2C companies. Our vision is to deliver the best technology outcomes for our customers and technology vendors with an open, honest and direct approach to delivery and support.

At PMC, we work as the natural extension to your internal teams, bringing extensive skills and experience in advising and transforming businesses through the successful delivery of technology.

Located in the UK and India, with a growing team approaching 500 people delivering services 24x7x365, we partner with our customers and leading technology vendors to deliver highly flexible and scalable services and solutions.

Our customers place their trust in PMC to provide independent advice, Professional Services teams for IT transformation, and to manage their IT through our Managed Services teams.



Over the last 23 years, PMC has supported over 100 of the UK's leading retailers. Today we are the fastest growing retail IT services company in the UK and recognised in the ISG Retail Services Quadrant Report* for our focus on unified commerce and our 'retail first' philosophy.

ISG Retail Services Quadrant Report, 2022

Technology Consulting

Whether it's retail business process analysis, technical consulting, programme delivery assurance, design, or service and delivery reviews, our retail consultants live and breathe retail technology.

We will work closely with your IT and business teams to evolve your thinking and strategy. Our experienced teams will help you develop your IT plans and roadmaps efficiently and manage your costs effectively. We can also assist you in selecting the right technology partners drawing on our sector expertise and experience in implementing market leading solutions for our customers.



Managed Services

PMC offers a fully end-to-end, ISO accredited Managed Services capability, with 24x7x365 global coverage. We support store operations, head office applications and desktop services, for both market-leading package solutions and bespoke systems. Taking a pro-active approach, we provide pre-emptive monitoring and self-healing.

- IT Service Desk
- Software and Hardware Deployment
- Software and Hardware Maintenance
- Unified End Point Management
- Cyber Security



Professional Services

If you're finding it difficult to access scalable, skilled and specialist resources to deliver technology change at pace, we can help.

We can swiftly mobilise our experienced teams, to quickly understand your business needs and take ownership of your projects. We'll work alongside your IT and business teams or can provide a dedicated delivery team.

From our centre of excellence for retail and e-commerce testing, we de-risk software solutions and prevent subsequent issues occurring in production environments.

Software Engineering

Our extensible and agile engineering teams provide access to relevant and sought after skillsets from highly experienced IT specialists.

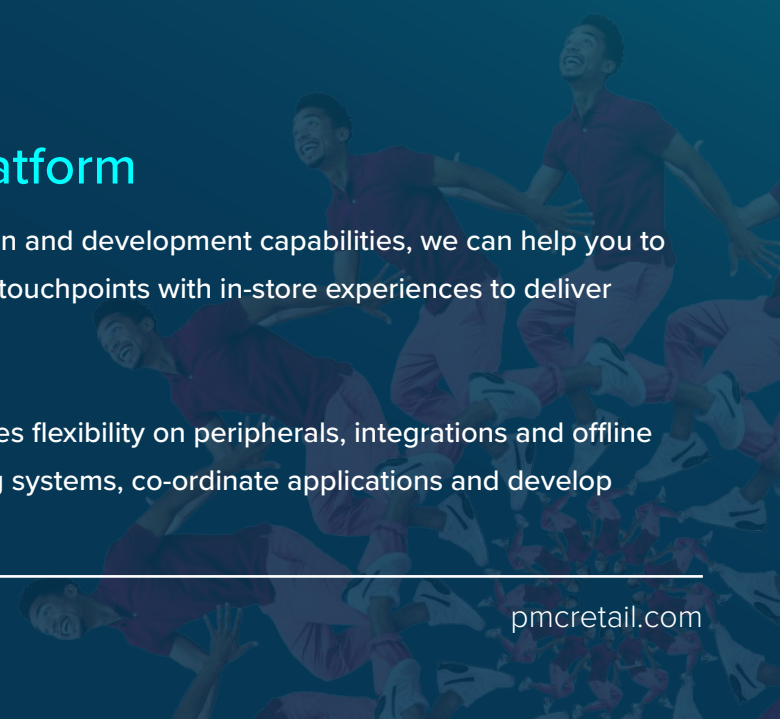
We work with an extensive technology and application set, covering all aspects of retail and B2C, including store systems, e-commerce, web applications, back office, supply chain and payments systems.































With expertise in bespoke design, delivery, development and automation in composable commerce, including microservices, cloud and API led technologies, our teams operate as 'your team in our office'

Retail Cloud and Integration Platform

Using our cloud platform, endpoint integration application and development capabilities, we can help you to innovate alongside existing systems and connect digital touchpoints with in-store experiences to deliver more personal, insight-driven customer journeys.

Our scalable, resilient, microservices architecture provides flexibility on peripherals, integrations and offline capability, allowing you to extend and rationalise existing systems, co-ordinate applications and develop custom solutions.



“

The partnership with PMC benefits us because we know exactly what we've got and what we are paying for. We try to be transparent, and this applies in both directions. I've never met an off-shore team that is as on-shore as this. It's unique. PMC knocks the socks off anybody else, regardless of who they are.

Drew Heppenstall,
Delivery Manager at Signet Jewelers

SIGNET
JEWELERS

”

Start a conversation with us today

With a passion for helping our clients deliver engaging customer experiences, PMC has the strongest retail IT know-how in the industry and a trusted reputation like no other.

If you need help with your IT, are looking for specialist resources to complement your in-house teams, require managed IT services, or simply want a conversation with us, we'd be delighted to hear from you.